

WHO WE ARE

West Virginia Counseling and Advocacy Services is a program within Youth Advocate Programs (YAP). YAP is a nonprofit agency that has been committed to providing community-based alternatives to out of home care through direct service, advocacy and policy change **SINCE 1975**.

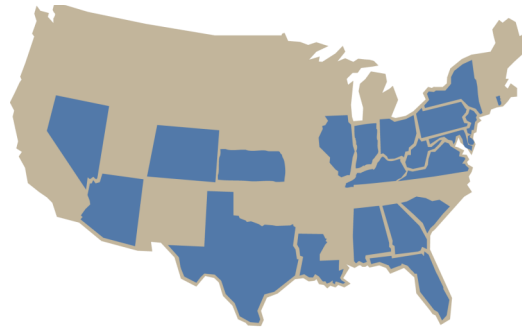
We serve over **11,000 FAMILIES A YEAR** in more than **100 PROGRAMS** across **22 STATES** and the District of Columbia in rural and urban areas including 25 major metro areas.

100% of our programming takes place in the **HOME COMMUNITIES** of the people we serve.

We believe that **EVERY INDIVIDUAL POSSESSES STRENGTHS**, potential, interests and talents that make them unique and can be built upon and shared.

We believe that everyone needs **ACCESS TO POSITIVE PEOPLE, PLACES AND ACTIVITIES** within their community to develop their natural potential and live full, productive lives.

We believe that **PARTNERING WITH FAMILIES** to identify their needs and preferences preserves dignity and improves outcomes.



AL • AZ • CO • DC • DE • FL • GA • IL • IN • KS • KY • LA
MD • NJ • NY • NV • OH • PA • RI • SC • TX • VA • WV

WEST VIRGINIA COUNSELING & ADVOCACY SERVICES

229 E. Martin Street,
Suites 5 & 6

Martinsburg, WV 25401

304.260.6360

Fax: 304.260.6459

PROGRAM DIRECTOR

Gloria Shoemaker / gshoemaker@yapinc.org



WEST VIRGINIA COUNSELING & ADVOCACY SERVICES



Strengthening Communities One Biography at a Time

Youth & Adult Services



HELPING YOUTH AND FAMILIES MOVE IN NEW
AND POSITIVE DIRECTIONS SINCE 1975

yapinc.org





West Virginia Counseling and Advocacy Services, a program within Youth Advocate Programs, Inc. (YAP), is a growing nonprofit community organization strengthening families in Berkeley, Jefferson and Morgan Counties since 2011.

— OUR PROGRAM —

West Virginia Counseling and Advocacy (WVCA) serves individuals with a variety of needs in Berkeley, Jefferson, and Morgan Counties.

Our experienced clinicians offer high-quality professional counseling in the home, community (such as within schools), and/or at our office.

WVCA does not refuse any eligible individual or family from services. We work with individuals and families across a continuum of needs, including high risk, high need, multi-system involved children, youth and adults.

Our individualized approach tailors interventions to the specific needs of each individual and family we serve.

Referrals can be made directly from families, the Department of Health and Human Resources, schools, primary care physicians, and others from within the community.



— OUR SERVICES —

BEHAVIORAL HEALTH

- Individual Counseling
- Family Counseling
- Group Counseling
- Assessments
- Treatment Planning

ADVOCACY

- Professional Family Support
- Self-Sufficiency Education
- Mentoring
- Crisis Care
- Reunification

LIFE SKILLS TRAINING

- Weekly Group Sessions in the School Setting

SUBSTANCE USE

- Peer Recovery Services for adults 18 and over

— OUR COMMITMENT — TO QUALITY

Our commitment to our youth, families and funding agencies is to provide the best services possible. We also believe in ensuring that throughout our work, families and youth consistently feel respected, valued and engaged as equal partners.

To help us constantly evaluate our effectiveness, we employ a number of quality assurance measures:

OUTCOME MEASUREMENT TRACKING

At entry, discharge, and 3, 6 and 12 months post-discharge, we survey our youth and families across a number of life domains to evaluate sustained progress.

MONTHLY MONITORING OF SERVICES

Families receive phone calls and letters from an independent monitor to confirm services provided and family satisfaction.

HUMAN RIGHTS COMMITTEE

We operate a Human Rights Committee- comprised of clients, staff, and community partners- that reviews aspects of our programming to help us ensure that we are providing the highest quality services to our families.